

CAMPAIGN DETAILS

PROCESS NAME	DOMAIN RENEWAL CAMPAIGN
SCOPE OF WORK	CALL TO THOSE CUSTOMER WHOSE DOMAIN WILL BE EXPIRE WITHIN 48 HOURS
DATABASE SUPPORTED	CALLING CUSTOMER DATABASE WILL BE SUPPORTED BY THE CLIENT SIDE
CALLING LOCATION	USA / UK / AUSTRALIA (DEPEND UPON THE CENTER PREFERABLE)
WORKING HOURS	USA / UK / AUSTRALIA TIMING
WORKING DAYS	DEPENDS UPON THE CENTER
NO OF SEAT REQ	MIN 10 NOS EXTEND UPTO 100 SEATS
AGREEMENT DURATION	1 YEAR
SIGN UP WITH	SLA DIRECT CLIENT
LANGUAGE REQ	ANCIENT GUYS AS PER SELECTED LOCATION
TRAINING REQUIRE	7 DAYS ONSIDE
PAYOUT	COMMISSION AS PER SLAB (MIN USD 50 TO MAX UPTO USD 350)
MONTHLY BILLING	6 LAKH /10 SEAT (USD 1000 BILLING APPROX / PER SEAT /PER MONTH)
BILLING CYCLE	10 DAYS BASIS (INVOICE RAISED ON 11TH DAY)
PAYMENT DONE	BANK TRANSFER
AGENT SKILL REQUIRE	MUST HAVE PROFESSIONAL APPROACH/CALL HANDLING SKILLS.
COMMERCIAL FEES	NB
ROYALTY	5% ON EACH BILLING

DIALER SUPPORT

CLIENT CAN ALSO SUPPORT THE ONLINE DILAER WHOSE FEATURE& PRICE ARE AS BELOW
PROVIDE A TOLL FREE NO
ALONG WITH UNLIMITED CALL FOR USA / CANADA
3 MONTH CALL RECORDED FACILITY
ONLINE INSTALATION TO THE COMPUTER
CENTER CAN WORK AT ANYWHERE AS THE DIALER ACCESS THROUGH ONLINE.
RS 5K WILL BE APPLICABLE AS A MONTHLY RENTAL FOR EACH SEAT

DOCUMENT REQUIRE FOR SLA SIGN UP:-

1) COMPANY PROFILE
2) COMPANY REGISTRATION COPY
3) COMPANY PAN CARD
4) DOT LICENSES. (INTERNATIONAL)